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## **ABOUT US**

Located in Scottsdale, Arizona, **Mito Red Light**® is dedicated to bringing the highest quality red light therapy lights to market at the best value.

Having extensively studied and realized the benefits of red light therapy firsthand, Mito Red Light was brought into existence in order to provide consumers truly affordable, yet highly innovative red light therapy options.

If you have any further questions, please feel free to contact us at: info@mitoredlight.com

You can also call our phone number Monday - Friday 9am - 5pm MST +1866-861-6486

Mail correspondence can be sent to:
Mito Red Light, Inc
9319 N 94th Way, Suite 400 Scottsdale, AZ 85258

## **GETTING STARTED**

#### INDICATIONS FOR USE

Mito Red Lights are general wellness devices and are not intended to cure or diagnose any medical conditions. Use of this device is designed to help promote overall health and wellness by supporting cellular function. Mito Red Lights should only be operated based on the user guidelines, as outlined in this user manual.

#### FIRST TIME USERS

For first time users, we recommend starting out with 2-3 minute sessions per area, and slowly working up to a 10-minute session over the course of 2-3 weeks as your body acclimates to the therapy.

#### STANDARD USE

**MitoADAPT 2.0 Series:** We recommend working up to 10-minute sessions at 6-18 inches from your device.

Additional 10-minute sessions for specific areas may be beneficial but beyond a certain point, the scientific evidence points to diminishing returns. More is not always better. For this reason, we recommend you allow at least 6 hours between sessions on the same area. We recommend no more than 15 minutes in any one session. We recommend using the device 4-10

times per week. We recommend taking at least one day off per week.

Because the LEDs are very bright, eye protection should be worn when looking directly towards the light, particularly when NIR is active.

#### **MODES**

We recommend starting with Mode I as you get acclimated to the light. Then we recommend rotating your sessions through Modes I-6 (i.e. one day do a session with Mode I, the next session use Mode 2, etc). Modes I though Mode 6 are various combinations of Red (peak 630nm, peak 660nm) and NIR (peak 810nm, peak 850nm) light. See page 8 for a summary of the modes.

Modes 7-10 have only 50% of the LEDs lit and can be used for gentler sessions. Mode 11 is 100% NIR and is limited to 4 consecutive minutes (available through the app).

When used through the app you can program Mode 11 for up to 20 minutes, but it will cycle to Mode 7 for one 1 minute, after each 4 minute interval.

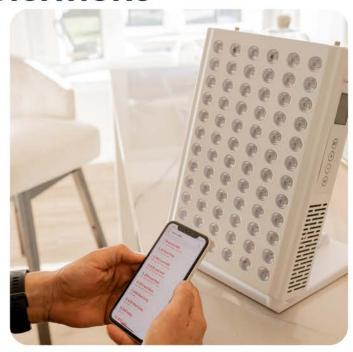
Example: Mode 11 session set to 10 minutes, will run Mode 11 four minutes, Mode 7 one minute, Mode 11 four minutes, Mode 7 one minute (total 10 minutes).

www.mitoredlight.com minutes).

## CONTRAINDICATIONS

# CONTRAINDICATIONS FOR RED LIGHT THERAPY

There are no industry-wide accepted light contraindications for red therapy or list of accepted contraindications that is designated or enforced by regulatory agencies. Research in red light therapy is ongoing, and contraindications are derived from existing research and clinical inferences.



#### **POTENTIAL HAZARDS**

Heat - Red light therapy will generate thermal energy as light is absorbed. This heat may present a hazard in some conditions.

Light - The electromagnetic radiation used in red light therapy is low in energy, but it may affect tissues that are sensitive to light.

Tissue Stimulation - Red light therapy is intended to stimulate tissues. In some disease states this may be undesirable.

#### **ABSOLUTE CONTRAINDICATIONS**

Recent Burns - Recent burns may still contain residual thermal energy that may be increased by heat from red light therapy.

Malignant Cancers - There is a theoretical risk that red light therapy may increase cell proliferation in malignant cancers.

Hyperthyroidism (Neck & Upper Chest)
-Red light therapy on the neck and
upper chest may increase thyroid
activity in those with hyperthyroidism.

Pregnancy (Abdomen) - The effects of red light therapy that reaches a developing fetus are not fully understood and may potentially have a negative effect.

Eye Disease (Eyes) - Red light therapy's effects on various eye conditions is not fully understood and light sensitive cells in the eyes may respond unfavorably to intense red light.



Light Sensitivity - Individuals with rare conditions causing extreme sensitivity to light or who have previously reacted to red light therapy should avoid its use.

#### RELATIVE CONTRAINDICATIONS

Fever or Infection - There is a theoretical risk that the use of red light therapy can worsen existing hyperthermia caused by fever or infection.

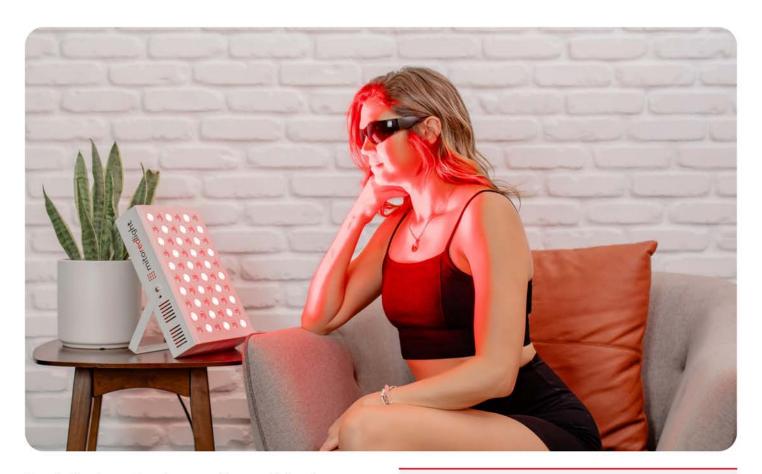
Systemic Lupus Erythematosus (SLE) -SLE can cause skin sensitivity, increasing the risk of a reaction to red light therapy.

Severe Bleeding or Blood Loss - Some research suggests that red light therapy may slow the body's ability to stop bleeding.

Use of Photosensitizing Medications - Medications that increase sensitivity to light may increase risks of sensitivity to red light therapy.

Tattoos - Red light therapy may cause cosmetic defects to body art, especially body art that uses red inks may be prone to fading when exposed to intense red light. The tattoo ink may also cause uneven absorption of red light, causing therapy to be less uniform.

Dark skin pigmentation - The effect of skin pigmentation on red light therapy is still being studied. Those with darker skin tones may find that their skin absorbs more light, making it warmer than those with lighter skin tones would experience. A smaller amount of red light may actually reach deeper tissues, however, this effect is not likely to be large.



Dark hair - Darker colors of hair may absorb more light, causing increased warmth and decreased penetration of red light. This effect is not likely to be large.

Melasma / Hyperpigmentation - Our own product study showed improvement from red and NIR light on hyperpigmentation, particularly when paired with a high antioxidant serum. However, in rare instances users can experience the opposite effect. We suggest starting slowly and using red light only if this is a concern.

A detailed discussion of this can be found in our article: Red Light Therapy & Hyperpigmentation.

Anyone with a contraindication to red light therapy (or any health condition at all) should consult with their physician before using red light therapy.



## **FAQS**

# IS RED LIGHT THERAPY SAFE? ARE THERE SIDE EFFECTS?

Mito Red Light uses only the red and near infrared wavelengths that are clinically proven to be effective and safe. However, we always recommend consulting with your healthcare provider for specific questions about any concerns or health conditions.

# DO I NEED SAFETY GLASSES WITH THIS LIGHT?

While there is a growing body of scientific research suggesting that modest amounts of red and NIR LED light may benefit certain eye conditions, Mito Red's plug-in lights are very bright! As such, eye protection is provided and should be worn when facing the lights, particularly when NIR is active.

# WHEN USING, DO NOT STARE DIRECTLY INTO THE LIGHT EMITTING DIODES (LEDS).

Again, our Mito Red Lights are very bright and if you have any eye problems, or any other health conditions at all, please consult with a licensed healthcare professional before using a device like Mito Red.



#### ARE THE NIR LEDS NOT WORKING?

NIR is just beyond the visible spectrum and is invisible to the naked eye. You will only actually be able to see a pink dot, or a subtle pink glow emanating from the LEDs when they are on. Please rest assured that there is a significant amount of light energy emanating from those LEDs and your Mito Red Light is in fact working exactly as designed.

## WILL LIGHT THERAPY TREATMENTS CAUSE DETOX SYMPTOMS?

It is possible that a Mito Red Light session can cause some detox related symptoms while your body acclimates. If you experience these types of issues, we recommend stopping use until the symptoms go away. Then start out at 2-3 minutes per session area and work

your way slowly up to 10 minutes over the course of 2-3 weeks. This will help your body adapt. If you continue to experience detox-related symptoms and have any concerns regarding the red light of therapy, use stopping recommend use and with healthcare consulting your provider.

We have a full 60-day no hassle trial and full refund policy.

# WHAT IF MY SKIN IS BURNED OR DAMAGED?

Red light therapy has been clinicallyproven to help damaged skin heal from burns, and other cuts, blemishes. We recommend with consulting your healthcare provider if you have any concerns. As are not licensed healthcare we practitioners, we are not able to offer definitive clinical quidance. We recommend consulting with your trusted health care provider with specific questions.

# WHAT IF I HAVE A PRE-EXISTING HEALTH CONDITION OR TAKE MEDICATIONS?

Mito Red Lights are classified as a general wellness devices. Out of an abundance of caution, we recommend you consult with your healthcare provider if you have any pre-existing conditions or if take vou photosensitizing drugs. Steroids work to suppress the immune system while red light therapy may work to stimulate it. To the extent that the two therapies may work against each other, we do not recommend they be used together.

#### **CAN CHILDREN USE MITO RED LIGHT®?**

Clinical studies have shown red and NIR light therapy to be quite safe. However, if you are considering using it with children, we recommend consulting with healthcare a professional. All with treatments children should be done under adult supervision.

# CAN PREGNANT OR NURSING WOMEN USE THE LIGHTS?

As there has been no clinical research with red light therapy treatments on pregnant or nursing subjects, do not use the device if pregnant or lactating before consulting with your healthcare provider.

### OTHER CONSIDERATIONS: BOTOX, BREAST IMPLANTS, AND LASIK

Users with a history of facial fillers and/ or Botox injections should consult their dermatologist prior to use.

Users with breast implants should consult their plastic surgeon prior to use.

Do not use the device during the healing period post Lasik eye surgery.

Before resuming use, we recommend getting clearance from your doctor. As always, we recommend following our treatment guidelines and making sure to use the provided protective eyewear.

#### ARE THE NIR LEDS NOT WORKING?

NIR is just beyond the visible spectrum and is invisible to the naked eye. You will only actually be able to see a pink dot, or a subtle pink glow emanating from the LEDs when they are on. Please rest assured that there is a significant amount of light energy emanating from those LEDs and your Mito Red Light is in fact working exactly as designed.

Helpful tip: For peace of mind, take out your phone and take a picture of your panel with the NIR on only. You will see the bulbs illuminating.

Please note: The 'yellow' 590 nm light may look green as the eyes and brain adjust to the bright light. It is completely normal for the 590nm LEDs to appear green at times.



Panel off (through camera lens)



NIR on only (through camera lens)



#### **GETTING STARTED:**

## **MitoADAPT 2.0 Series**

**Step 1:** Unbox your MitoADAPT 2.0 device and accessories.

Attach steel cables and hang (over the door hook included).





To extend the length when hanging use one or more of the included vinyl straps and carabiners.

Plug in device using the provided power cord and turn the power switch ON (orange switch).





#### PANEL CONTROLS:

## **MitoADAPT 2.0 Series**

Once your panel is plugged in and powered on, the home screen will appear. Using the '+' and '-' buttons you can adjust the time for the current session. If all the other settings look good, press 'GO' to start and stop your session.

To adjust the default time, mode, Bluetooth connectivity, and brightness settings press 'Set' and toggle between each setting using the '+' and '-' buttons. Once you have adjusted these settings, press 'GO' to go back to the home screen, and then 'GO' again to start/stop your session.

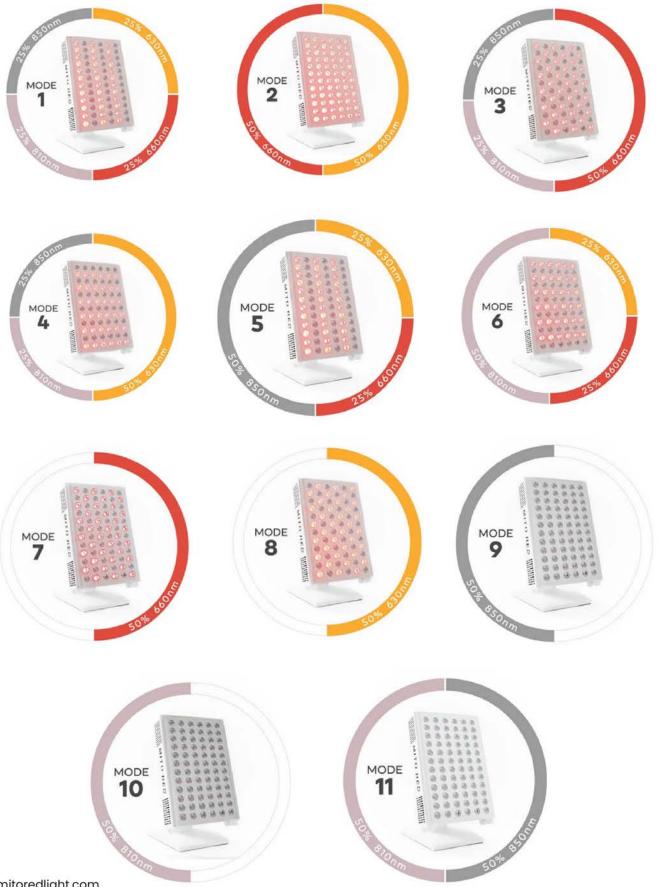
Please note, changing the time on the setting screen will not affect the current session.

Once a new default time is selected, press the go button to save the selection then turn off the power switch on the back of the unit and turn the switch back on. Your new default time will be displayed.





# MitoADAPT 2.0 Mode Summary RED & NEAR-INFRARED WAVELENGTH % RATIOS



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## **MOBILE APP USER GUIDE**

#### DOWNLOADING THE MITO RED LIGHT APP



Make sure the Bluetooth function is enabled on your primary device.



Download our the Mito Red Light app by searching the app store, using the link or by scanning the QR codes below!



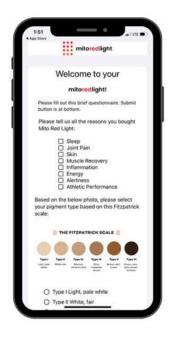
https://apps.apple.com/us/app/ mitoredlight/id1639752291



https://play.google.com/store/apps/details?id=com.mitoredlight&pli=1

## **MOBILE APP USER GUIDE**

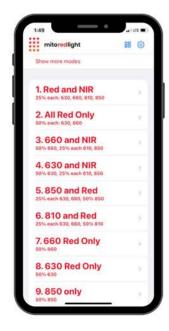
#### DOWNLOADING THE MITO RED LIGHT APP

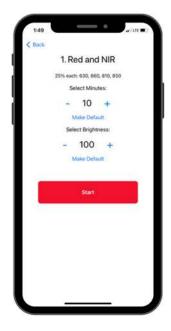




Once downloaded, start the app and fill out our quick questionnaire. Your feedback is greatly appreciated!

Ensure that Bluetooth permissions are accepted when prompted, if not accepted the app will not connect to your device.







Select one of the 11 modes.

Once your mode is selected, adjust your time and brightness settings then hit the start button to begin your session.

There is also a sunrise, sunset and interval mode

www.mitoredlight.com Degiti your session.

## **DEVICE TROUBLESHOOTING**

#### TROUBLESHOOTING

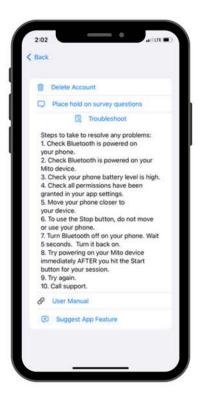
If the control panel is not working, make sure you are connected to power and that the power switch on the back of the device is turned on.

When resetting the Default Time on the Settings screen, after the time is selected hit the 'GO' button then turn the power switch off then back on.

If there is no light coming from the panel when the session is started, confirm that the brightness setting is not set to 0% (also note that NIR light 810nm/850nm is invisible to the naked eye).

If app failed to connect, make sure you are within 5 feet of the panel, close the app on your device and restart. Turn the panel off and on. Make sure your Bluetooth permissions are accepted through your devices' settings. Ensure Bluetooth is enabled on your mobile device and your panel.

You can also access this User Manual via the app by clicking the settings icon.



## **MITOADAPT MIN 2.0 STAND INSTRUCTIONS**



**Step 1:** The stand may be rigid when you first receive your light.



**Step 2:** Pull back from top to extend the stand.



**Step 3:** To open, firmly push up as shown.



**Step 4:** Flip over light and you are ready to go!

## **MITOADAPT MIN 2.0 STAND INSTRUCTIONS**



If you would like to remove your stand, follow these instructions

**Step 1:** Remove four screws on outer part of stand with screwdriver.



**Step 3:** Remove four screws from the inner plate. Stand can now be removed from the light.



**Step 2:** After removing screws grasp stand cover and lift straight up.



**Step 4:** Remove rubber feet with screwdriver.

## **CONTROLLING MULTIPLE PANELS**

If you have 2, 3 or 4 MitoADAPT 2.0 panels (MIN, MID, MAX) you can use the innovative **MitoADAPT 2.0 Master Controller** to operate all of them.

Please note: The Master Controller is compatible with only the MIN, MID and MAX MitoADAPT 2.0 panels. The MitoADAPT 2.0 XL panels are not compatible.





**Step 1:** Plug in the power to the MitoADAPT 2.0 Master Controller Using the provided AC adapter.

Connect a communication cable to the one of the output ports in the back of the Master Controller.

**Step 2:** Plug the other end of the cable into the "IN" port an the back of your MitoADAPT 2.0 panel.

When the IN port is occupied the control panel on the MitoADAPT 2.0 panel should display "SS:SS"

**Step 3:** The Master Controller contains 4 OUT ports. Repeat this cable connection process in up to three additional panels.

## **CONTROLLING MULTIPLE PANELS**

(Continued)



The Controller contains 4 magnets on the back. It is recommended to place the controller on either side of a panel

Please Note: The MitoADAPT 2.0 panels can always be operated individually, however in order to control multiple panels (MIN, MID, MAX) the external MitoADAPT 2.0 Master Controller is REQUIRED. Please contact customer support if you need a Master controler.



The control panel on the Master Controller is identical to the control panel of the MitoADAPT 2.0 panel.

**The Mito Red Light app** will connect with the Master Controller.

Please ensure that Bluetooth is enabled on the Master Controller and *disabled* on your MitoADAPT 2.0 panels, before connecting the app to the Master Controller.

# MITOADAPT 2.0 BRACKET INSTALLATION FOR DOOR HANGING

1 MitoADAPT MAX 2.0 1 MitoADAPT MAX 2.0

1 MitoADAPT MID 2.0 1 MitoADAPT MIN 2.0





- Rubber feet remain on the bottom of the MitoADAPT MAX 2.0.
- Remove the hanging posts from the top of the bottom light.
- Lay out panels and install brackets as shown.

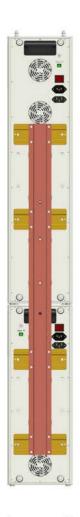
\*Note - see product specific user manuals / video tutorials for bracket install instructions as the brackets vary by series-https://mitoredlight.com/pages/user-manual

## MITOADAPT 2.0

## BRACKET INSTALLATION FOR UNIVERSAL STAND

1 MitoADAPT MAX 2.0 1 MitoADAPT MAX 2.0

1 MitoADAPT MID 2.0 1 MitoADAPT MIN 2.0



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- Rubber feet remain on the bottom of the MitoADAPT MAX 2.0.
- Remove the hanging posts from the top of the bottom light.
- Lay out panels and install brackets as shown. Two additional sets of brackets will be included. One set will need to be installed depending on the stand configuration (vertical vs horizontal).

\*Note - see product specific user manuals / video tutorials for bracket install instructions as the brackets vary by series-https://mitoredlight.com/pages/user-manual

# Panel Mounting MitoADAPT XL

Due to the size and weight of the ADAPT XL panels they should only be installed as below:



MitoADAPT Mega:
Floor mount or
Horizontal/vertical stand

### Floor to wall mounting:

If your ADAPT XL erroneously arrives with screws in the top of the panel,

PLEASE REMOVE THESE.



Proper installation of floor to wall mount requires the 4 allen cap head screws (see below).

**Attention:** The floor to wall mounting bracket is designed to allow the bottom of the panel to be rested on the floor and with the top of the panel secured against the wall. This bracket is not intended to support the weight of the light suspended off the floor!

# Panel Mounting MitoADAPT XL

Place the panel on the floor up against the wall in the final position it will be mounted in. Install the L bracket by aligning the holes with the groves on the bracket and installing the 4 allen cap head screws. Slide the bracket towards the wall until it sits flush, then tighten down with the provided allen wrench.

Secure to wall using appropriate screws (ie drywall screws, etc) or if going into brick or concrete use the provided anchors. Screws or anchors will be installed in the remaining 4 grooves pointed to in the image below.







Supplied anchors for brick or concrete only (included)



Drywall studs (not included)



4" wood screw for mounting against wood or going into a stud (not included

#### PRODUCT COMPARISON

## **MitoADAPT 2.0 Series**



#### MitoADAPT MIN 2.0



with the guidelines in the user manual.



#### MitoADAPT MID 2.0

Dimensions:24" X 9" X 3"
LED Peak Wavelengths:630nm, 660nm, 810nm, 850nm
LED Count: 144 lens / 288 chip
*Irradiance at 6 Inches (mW/cm2) 115
**Fluence
(Joules/cm2/minute) 3.0
Weight:13 lbs
Warranty:3 Years
Lens Beam Angle: <b>60 Degrees</b>
Power Consumption: <b>260W</b>
Best Used For: Half Body Treatment
*Based on consumer level (solar) light meters.
For comparison and reference purposes only.  **Based on professional, independent laboratory testing. Can guide dosing in concert with the guidelines in the user manual.

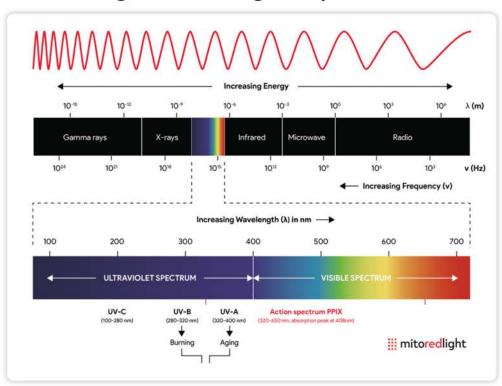


MitoADAPT MAX 2.0		
Dimensions:36" X 9" X 3"		
LED Peak Wavelengths: <b>630nm,</b>	660nm, 810nm, 850nm	
LED Count:216 lens / 432 chip		
*Irradiance at 6 Inches (mW/cm2) <b>130</b>		
**Fluence (Joules/cm2/minute) 3.0		
Weight:18 lbs Warranty:3 Years		
Lens Beam Angle:60 Degrees		
Power Consumption:380W		
Best Used For: Full Body Treatn	nent	
*Based on consumer level (sol	2. T. C.	
For comparison and reference **Based on professional, indep laboratory testing. Can guide of with the guidelines in the user	endent dosing in concert	

## LIGHT THERAPY OVERVIEW

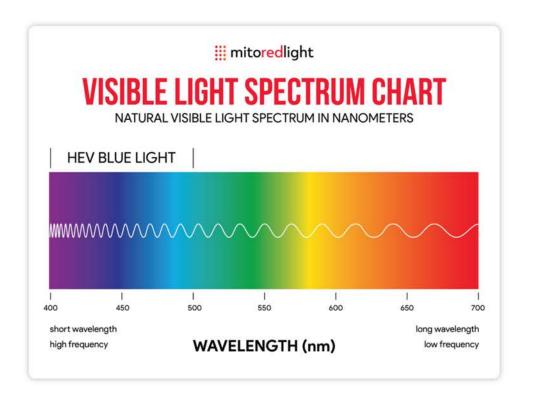


### Below is a chart outlining the electromagnetic spectrum:



If you remember high school physics, when you pass white light through a prism it separates out the different colors based on their wavelengths (ROYGBIV). Only a tiny part of this spectrum (roughly 400nm to 700nm) is actually visible to the human eye.

### LIGHT THERAPY OVERVIEW



At the highest end of the visible light spectrum is red light, which goes from a little over 600nm to approximately 700nm. Above the visible light spectrum is near-infrared (NIR) from about 700nm to a little over 1,100nm.

It is specifically these red and near-infrared wavelengths that have amazing effects on our bodies. Most research showing benefits of red light and near-infrared light have used wavelengths in the ranges of 620-680nm and 800-880nm.

There have now been literally thousands of studies done in both animals and humans. Overall, red and near infrared light has been repeatedly shown to have positive effects on cell function in animal and human studies and aid in improving a wide range of conditions.

It's all about PENETRATION.

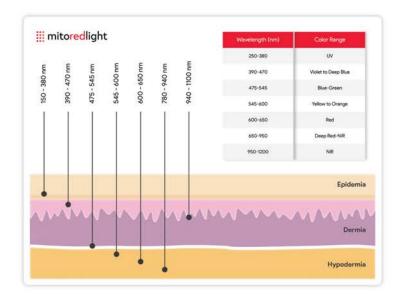
Most wavelengths of light (UV, blue, green, yellow, etc.) are unable to penetrate into the body - instead they stay in the layers of the skin.

However as the picture above shows, red and near-infrared light are able to penetrate deeper into the human body and are able to reach the cells, tissues, blood, nerves, into the bones and even into the brain!

## LIGHT THERAPY OVERVIEW

**The benefits of red light:** Red light between 600-700nm offers benefits for skin texture and tone, smoothing fine lines and wrinkles, promoting collagen production and generally rejuvenating the appearance of skin and hair.

**The benefits of near-infrared light:** Near-infrared light (NIR) 700nm - 1100nm. penetrates deeper into the tissues to assist with wound healing, muscle recovery, nerve injury, and joint pain.



## RED LIGHT BOOSTS CELLULAR ENERGY PRODUCTION

The most well studied mechanism of action surrounding red and near infrared light therapy is increased Mitochondrial energy production in the cells. Mitochondria are tiny organelles that are the energy power plants of all the cells in our body. Red and near infrared light therapy helps the Mitochondria create more of that energy.

The specific photons found in red and near infrared light interact with a photoreceptor within our cells called cytochrome c oxidase. This interaction stimulates the mitochondria in our cells to use oxygen more efficiently, which allows the Mitochondria to ATP (adenosine produce more triphosphate). Adenosine triphosphate is a complex organic chemical that energy provides to drive processes in living cells, e.g. muscle contraction, impulse nerve propagation, and chemical synthesis. Found in all forms of life, ATP is often referred to as the "molecular unit of intracellular currency" of energy transfer. When our cells have more energy, they simply perform better and the body follows suit!

## SAFETY INSTRUCTIONS, WARNINGS, AND DISCLAIMER

To preserve the life and functionality of the light, always store in a cool, dry place when possible. For proper use and safety, please be sure to read this manual and follow all instructions and do not do any of the following:

DO NOT let children use the device without adult supervision.

DO NOT use this on infants.

DO NOT let sleeping, disabled, or unconscious persons use the device.

DO NOT exceed 20 minutes of use in one therapy session.

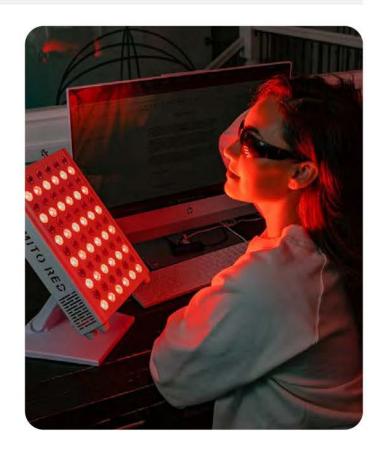
DO NOT use on open, fresh wounds.

DO NOT use in combination with liniments, salves, ointments, or balms that contain heat producing ingredients. A skin burn could be the result of doing so.

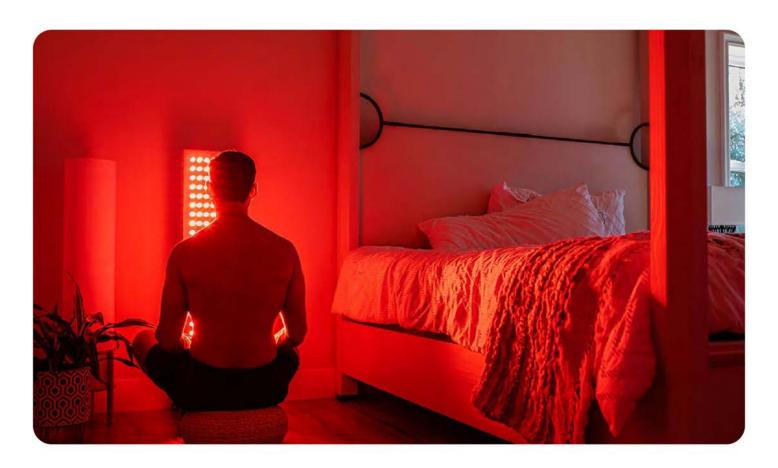
DO NOT modify or attempt to repair this equipment. There are no parts that are serviceable by the user. The Mito Red Light is an electrical device. To avoid electric shock and other electricity-relate dangers, adhere to the following instructions:

DO NOT wash electrical parts with water or other liquids.

DO NOT drop your device in water or other liquids or place it where it may fall into water or other liquids.



DO NOT expose to running water. If your light comes into contact or becomes submerged into water or other liquid, unplug it immediately from the electrical power outlet. If it is to be used in the vicinity of water, we recommend using an electrical outlet protected by Ground Fault Circuit Interrupter (GFCI).



DO NOT directly touch the light or touch the plugs or switches with wet hands.

DO NOT apply or touch the light to, or with, wet or damp skin.

DO NOT pull, carry, or lift the light by its cord. If the cord is damaged, don't use the light.

DO NOT use on or near heated surfaces.

DO NOT operate this light in areas where it could be exposed to flammable or combustible products or vapors. Explosion or fire may occur.

DO NOT store or use your device in hot temperatures exceeding 130 degrees Fahrenheit. DO NOT use your light if it is damaged. Continuous use of a damaged light may result in electric shock or injury.

DO NOT use extension cords unless they are designed to carry the total wattage of the light being powered.

DO NOT unplug by pulling directly on the cord. Grasp the plug itself, not the cord, when unplugging from an outlet.

DO NOT cover the cooling fans while operating the light.

## **CAUTIONS & DISCLAIMER**

#### **CAUTIONS**

Mito Red Light® recommends consulting with your healthcare provider prior to use if you believe that you are sensitive to light. Some cold medications, allergy and pain medications, and medications used to treat infection may cause light sensitivity.

We also recommend consulting with your healthcare provider prior to using the light if you are pregnant, have any suspicious or cancerous lesions, or have recently had a steroid injection or use topical steroids.

If you experience discomfort or have a concern about the light, stop use immediately and contact your healthcare provider.

Unplug from outlet when not in use to avoid tripping hazards.

#### DISPOSAL

The light should not be disposed of with other household waste. The light requires disposal via a designated collection point for the recycling of electrical waste.

Please recycle your equipment at the time of disposal to help conserve natural resources and protect human health and the environment.

#### DISCLAIMER

The statements in this manual have not been evaluated by the Food and Drug Administration (FDA). The information provided is not intended to diagnose, treat, cure, or prevent any disease and should not be construed as medical advice. Our products are low-risk, general wellness / fitness products.

Mito Red Light makes no claims or representations or otherwise warranties regarding the ability of this product to cure any physical or mental conditions. qualified health Α professional should always be consulted prior to using this product in regards to any condition that may require medical attention.

## CALIFORNIA PROP 65 REQUIRES THE FOLLOWING NOTICE WARNING:

The enclosed hardware and power cord contain chemicals (such as lead) known to the State of California to cause cancer and birth defects or other reproductive harm. This is true of virtually all power cords and electronics sold in the marketplace at this time. Please wash hands after use.

## **WARRANTY POLICY**

#### PRODUCT SPECIFIC WARRANTY POLICIES:

#### **1YEAR WARRANTY**

Mito Mobile / Mito Mobile Flex / Advanced Red Light Therapy Belt / Full Body Mat

#### **2 YEAR WARRANTY**

Mito Red Original 2.0

#### 3 YEAR WARRANTY

MitoPRO Series & MitoADAPT 2.0 Series

The Warranties above are valid only to original purchaser if item purchased directly from www.mitoredlight.com or authorized reseller and is non-transferable. The warranty period starts the date the original purchased unit is delivered.

The warranty covers any defects in material or workmanship under normal use during the warranty period. During the warranty period, Mito Red will replace, at no charge, products that prove defective because of improper material or workmanship, under normal use and maintenance.

Mito Red will replace the products at no charge. For the first 180 days, Mito Red will be responsible for all shipping costs related to your request. After the first 180 days, buyer will be responsible for product shipping charges and related coverage while in transit to Mito Red. Please retain the tracking information for proof of delivery to us.

The warranty does not cover any problem that is caused by damage resulting from your negligence,



improper maintenance, improper use, experimental use, or modifications; the warranty does not cover theft or loss of the product.

To obtain warranty service, you must first contact us at info@mitoredlight. com to determine the problem and the most appropriate solution for you. You may be asked to provide proof of any defects, and therefore you should maintain photos and videos of any alleged defects.

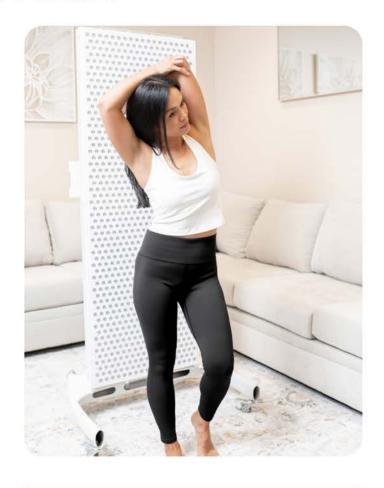
## **REFUND POLICY**

Mito Red offers a full 60-day trial of all products. The 60-day trial period commences upon customer's receipt of the product. Return shipping is paid by you. We require that returns be sent back in the original packaging to prevent damage in transit. You shall retain the tracking information to provide proof of delivery to Mito Red. Mito Red is not liable for lost or damaged return shipments and we reserve the right to charge for any damages you caused to the product.

Refunds for customers choosing to return during the 60-day trial period are 100% of product cost – any elective expedited shipping costs and international shipping costs are non-refundable.

Returns must note your full name and order number. Returns must be postmarked before the end of the 60-day trial period. Returns after the 60-day trial period will not be accepted.

If the returned product is damaged in any way or returned in an unsellable condition, the shipment will be refused and returned to sender.



Return Shipping
To return your product, you should
mail your product to:

Mito Red Light, Inc 9319 N 94th Way, Suite 400 Scottsdale, AZ 85258

No RMA is required. Please reference your name and order number on the return label.



www.mitoredlight.com



#### User Manual and Instructional Videos

This user manual and instructional videos can be found here: https://mitoredlight.com/pages/user-manual

Updated May 2024



/mitoredlight





